

Privacy Statement

JT International (Philippines) Inc. ("JTI Philippines") cares about your privacy. We want you to understand how we collect, process, and store your personal data, what your rights are regarding your personal data, and how we protect it.

What Information We Collect

We may collect the following types of personal information:

- **Personal Information:** Name, contact details, address, job information, and other identifiers.
- **Sensitive Personal Information:** Information such as date of birth, health data, financial details, and government-issued IDs when necessary for specific purposes.
- **Usage Data:** Information on how our services is accessed and used.

Why We Collect Your Information

We collect personal information for the following reasons:

- To maintain communication and manage our relationship with you regarding products, promotions, events, and other marketing related activities.
- To understand your preferences and improve our products and services.
- To manage recruitment and employment relationships.
- To comply with legal obligations and regulatory requirements.
- To ensure the security of our operations and prevent fraudulent activities.

What Is Our Basis for Processing

We collect and process personal information based on the following lawful criteria:

- **Consent:** You have provided consent for processing your personal data for specific purposes.
- **Contractual Necessity:** Processing is necessary for the performance of contract.
- **Legal Obligation:** Processing is necessary for us to comply with a legal obligation.
- **Vital Interest:** Processing is essential for your health, safety, and well-being.
- **Legitimate Interests:** Processing is necessary for reasonable and lawful interests pursued by us.

How We Collect Information

We collect and process personal information manually or electronically:

- **Directly from you:** When you provide us with information such as your name, contact details, transaction information, and other data.
- **Automatically:** Using our website, mobile applications, or other services, where we may collect data such as IP addresses, cookies, browser type, and device information.
- **Third-party Sources:** From partners or service providers we engage with for business purposes (e.g., marketing, market research).

Use of Anonymized Data and Artificial Intelligence (AI)

We may use artificial intelligence (AI) technologies to analyze data for the purposes of quality improvement, training, and analytics. All data processed for these purposes is anonymized in accordance with applicable privacy laws, ensuring that no personally identifiable information (PII) is retained. The anonymization process includes the removal or obfuscation of identifiers to prevent re-

identification. Anonymized data may be used internally or with approved partners to enhance service delivery and operational efficiency.

How Long We Keep Information

Personal data are stored in a database for a maximum of ten (10) years after your last transaction is acted upon. After this period, records are securely disposed of.

Other categories of data may be kept longer than ten (10) years when its retention is determined by other relevant laws and regulations or is necessary to fulfill the purposes outlined in this statement.

Where We Store Information

We keep your personal data protected by storing it on our computers and servers in secure locations. At times, we also use trusted cloud services to store your data. We take the necessary steps and implement appropriate measures to protect your information from unauthorized access or misuse.

Who We Disclose Information With

We may disclose personal information with:

- **Affiliates and Subsidiaries:** Within the JTI group for purposes related to our business operations in accordance with our intra-company data sharing agreement.
- **Third-party Service Providers:** Trusted third parties we engage to perform services on our behalf, such as IT support, marketing services, HR services, or payment processing. Our providers are obligated to protect personal data in accordance with applicable regulations.
- **Regulatory Authorities:** We may disclose personal information when required by law or in response to valid requests from public authorities.

Your data is disclosed only when necessary and with appropriate safeguards. In the event that JTI Philippines engages in a merger, acquisition, or other company restructuring, your personal data may be transferred as part of the transaction.

Risks Involved in Processing

We ensure that reasonable and appropriate measures are in place to protect your information. However, this does not guarantee absolute protection against certain risks associated with the processing of personal data, which may include targeted cyberattacks, malware, ransomware, unauthorized access to records, and other similar incidents. We have put in place an appropriate security incident management policy to minimize the impact of such risks.

How We Protect Your Information

We implement physical, electronic, and managerial procedures to protect and secure the personal data we process. Our security measures include, among others, encryption, secure storage, access controls, and periodic security audits.

Your Rights

You have the right to access your personal data, request modifications and corrections at any time or request the deletion of your personal data under allowable circumstances. You may also request to transfer personal data processed electronically for further use. You can also object or withdraw

consent to specific processing activities. If you wish to exercise any of these rights, please send us an email through the contact information provided below.

Changes to this Privacy Statement

JTI Philippines may update this Privacy Statement from time to time. Any changes will be communicated through appropriate communication channels. Please review this statement periodically for any updates.

Contact Us

For any concerns or inquiries regarding our Privacy Statement or our processing activities in relation to your personal data, please contact:

Data Protection Officer

JT International (Philippines) Inc.

DLdpo_ph@jti.com

This Privacy Statement was last updated on November 2025.

